

# 2" Faux Wood Cordless Blinds Care+ Guide



## CARE+ PROTECTION PLAN PERIOD

IBP branded companies (“we”) warrants to the original homeowner, that the window treatments we installed, are warranted to be from defects... for a period of two years after date of closing on your new home. Under the Care+ Protection Plan normal wear and tear is covered for two years. Care+ extends only to the original purchaser and does not cover damages due to improper maintenance, or use. A maximum number of 2 claims per year and up to 4 blinds per claim. Claimants requiring additional coverage please contact our office.

### OPERATION AND CARE

Your 2” cordless faux wood blind is designed to provide window coverage via a “cordless pull” mechanism and light control via “tilt wand”. To tilt the slats of the blinds from an open position to closed, twist the wand to the left or right to open or close. To raise and lower the blinds, USE BOTH HANDS, equally spaced apart, to grasp the bottom rail of the blinds and slowly pull the blinds down to cover the window or raise the blinds up to uncover. Cordless blinds can be finicky due to the retracting mechanism that raises and lowers the blinds. For this reason you may see that in raising the blinds the blinds could hang slightly “unlevel”. If you see this, you can “reset” the blinds by fully pulling the blind to its maximum lowered position (even outside of the window opening) then slowly raise the blind with both hands equally. This should get the blind to hang in an acceptable manner. For care of your blinds, wipe with a clean, damp cloth and mild soap solution. Do not use hot water, bleach, abrasives or solvents.

### REPLACEMENT OR REPAIR

If our product fails to meet our limited warranty during the warranty period, we will, either repair or replace the defective product. You must contact the warranty department of your respective homebuilder, under the terms of their warranty, to obtain service. Any and all defective products may be collected by IBP branded companies at the time of repair or replacement, and become the property of IBP branded companies. Blinds needing replacement may be replaced at our discretion with a newer model if the original is no longer available. This does mean that you may have a replacement blind that no longer 100% matches the others in the home. Additional functional blinds will not be replaced to match.

### WHAT OUR CARE+ PROTECTION PLAN DOES COVER

Mechanical breakdown or accidental damage to blinds during normal residential use: Failure of internal mechanism, damaged parts (Ex. tilt wands, valance clips, hold down bracket), damaged blind slats, slat discoloration, damaged valances, damaged tension strings, damage caused by kids or pets

We have no responsibility for any damage to the frame, glass or any other portion of a window in which the product is installed.

WARRANTIES AGAINST LATENT OR HIDDEN DEFECTS. However, to the extent applicable law does not permit certain implied warranties to be disclaimed, any such implied warranty that may not be disclaimed shall be limited to a period of ten years from the date of original purchase.

#### LIMITATION ON DAMAGES

IN NO EVENT WILL WE BE LIABLE TO YOU OR ANY OTHER PARTY FOR DIRECT, INDIRECT, GENERAL, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, PUNITIVE, OR ANY OTHER DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE PRODUCT, RESULTING FROM BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT WILL OUR LIABILITY TO YOU EXCEED THE AMOUNT YOU PAID FOR THE PRODUCT. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

#### HOW TO CONTACT US

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